

## Quality Policy 2023

In respect with our new Corporate values (Intimate, Agile, Expert and Committed), we aim to achieve the highest satisfaction standard for all our customers, especially for automotive market segment development.

Our priority is to deliver them electrical and electronic equipment of unexceptionable quality level, with a flawless service.

To reach these goals, our leadership team is managing processes in accordance with defined dashboards:

- specific diagrams to ensure all applicable requirements fulfillment
- identification of stakeholders and their expectations
- systematic opportunities and threats analysis
- risk assessment to take all needed preventive actions
- key performance indicators result towards targets set according to strategic direction
- skill matrix and job descriptions responsibilities assessment to ensure adequacy of our employees knowledge and to ensure people development.

To support a continuous improvement mindset and improve what would not be to the expected level, we follow a thorough problem solving methodology to ensure that root causes are identified and addressed efficiently.

We rigorously monitor our Quality Management System's performance on a monthly basis through our Steering Committee and yearly during our management review.

I commit to identify and to allocate all necessary resources to achieve our quality objectives, as well as working in a continual improvement mind-set.

**Antoine Yon**  
Managing Director